## **GRIEVANCE REDRESSAL COMMITTEE REPORT OF THE YEAR 2020-21**

The Grievance Redressal cell for the academic year 2020-21 was reconstituted as per UGC norms. The cell has received grievances regarding the continuous online classes and the worries regarding attendance and internal marks in online classes. All the grievances were considered compassionately on the contextual of covid-19 pandemic. The committee has arranged 3 meetings to discuss and redress the grievances of the year. The grievance redressal cell has received 7 written complaints during the academic year 2020-21 and have redressed satisfactorily.

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## **GRIEVANCE REDRESSAL COMMITTEE 2020-21**